



Returns Policy

At JR Laser Engravings, we strive to ensure we meet your expectations. If you are not completely satisfied with your purchase, we've got you covered.

Policy Details

30 day returns: You have up to 30 days from the date of purchase to initiate a return for your items.

Original packaging: To qualify for a return, the item must be in its original packaging, just as you received it. This helps us maintain the quality and integrity of the product.

Non-returnable items: Any personalized items are not eligible for return unless they arrived damaged or defective.

Damage or Incorrect items: Please follow the return process, ensuring you upload an image of the damaged or incorrect item.

Return Process

1. Go to our ***Return Form***
2. Complete the form, including the reason for your return.
3. If the item is damaged or incorrect, please upload a photo of the damaged or incorrect item.

Return Shipping: You are responsible for the cost of return shipping. We recommend using a trackable shipping method to ensure the safe return of the item. JR Laser Engravings will not be responsible for any goods lost in transit.

Inspection and Refund: Once we receive the return item, we'll inspect its original condition. If approved, we will process the return in 5 to 10 business days.

Contact Us: For any questions or concerns, please contact us at jrlaserengravings@gmail.com.